

If problems persist please contact us at 800-ITS-HELP.

Turn-by-Turn has been designed to be fail-safe. The driver is always responsible for ensuring safe operation of the vehicle. The use of the navigation system does not relieve the driver of their responsibilities for the safety of themselves, passengers or other road users. The Highway Laws and current traffic conditions must always be observed.

FAQ	Comments	Action
Why is my screen blank?	Screen is off unless ignition is on	Check ignition is on
	Cable not fully pushed in	Check cable is fully inserted
My screen fails to display the compass indicator or says "Waiting for GPS". Why?	Screen could have been turned off	Press screen
	Your Turn-by-Turn unit needs time to acquire the GPS signals	Wait five minutes
You may have a problem with your GPS coverage	Begin your journey by driving for a few minutes, stop and try again	

The table lists frequently asked questions you may have about your Turn-by-Turn Color Touchscreen. If you need any further information please contact Customer Services at 800-ITS-HELP.

Troubleshooting

QUICK-START GUIDE



turn-by-turn color touchscreen



HOME PAGE



Start the vehicle ignition and wait 5 seconds for the system to activate. You will then be presented with the Welcome Screen, then the Driver Notice and finally, the Home Page.

The Home Page displays your current location, indicated by a directional icon. Use the **+** or **-** buttons to zoom in and out of the map to your preferred level. The Home Page can be accessed at any time and from any screen by pressing the **Home** icon.

Touching the Home Page in the central area brings up the Main Menu.

MAIN MENU



ROUTE

Pressing this icon takes you through to the Route Menu (see right).



MAP VIEW

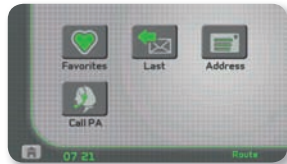
Pressing this icon will take you through to the Map View, allowing you to pan around a full US map and zoom in and out.



SETUP

Pressing this icon gives you access to the Setup Menus. These sub-menus allow you to adjust settings such as brightness, volume and key sounds. For full details on Setup options please see your User Manual.

ROUTE MENU

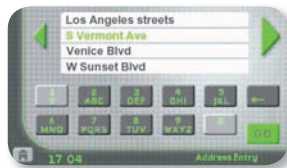


ADDRESS



Use predictive text (as you would on a mobile phone) to enter:

1. City
2. Street
3. House/building number

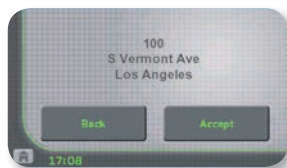


Once the desired city appears on the list, press it to promote it to the top of the list. Once there, press **Enter** to be directed to the center of your chosen city or **Right Arrow** to enter a street name.

The street name is entered in exactly the same way as the city.

Use the **Spacebar** for any spaces or punctuation required.

Finally, select the house number and press **Right Arrow**. Turn-by-Turn will ask you to confirm if the address displayed is correct, if it is, press Accept and Turn-by-Turn will begin to download your route.

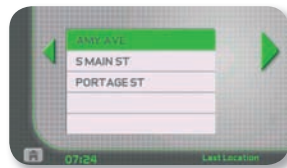


If you make a mistake, characters can be deleted individually by pressing **Left Arrow**.

Pressing **Home** at any time will cancel route entry and return you to the Home Page.



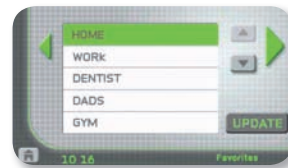
LAST



This stores the last five unique destinations you have driven to under Turn-by-Turn guidance. Select a last destination then press the right green arrow.



FAVORITES



Select your favorite destination and then press the right green arrow to obtain the route.



WHEN THE ROUTE YOU HAVE REQUESTED HAS BEEN DOWNLOADED IT WILL BE DISPLAYED AS A GREEN LINE ON THE ROAD MAP.

REFER TO YOUR TURN-BY-TURN COLOR TOUCHSCREEN USER MANUAL FOR FULL INSTRUCTIONS.

Please ensure that you are not in an underground car park, tunnel or in other conditions where the Turn-by-Turn antenna cannot 'SEE' the GPS satellites. For safety reasons, please ensure you are stationary before requesting a route.